

Date of Incident	02-23-2021
Prepared By	Marva Brown
Reviewed By	Incident Report was reviewed by John Samuel on 02-23-2021 at 09:04 PM.
Property	Enclaves
Time of Incident	02:45:00
Location of Incident	Enclaves dumpster nearest office

Description of Incident
At approximately 2:45pm, while exiting a building at The Enclaves, George Daehling heard a loud crash. When he got outside he observed a silver van with a badly damaged front backing away from the dumpster. He said the driver parked the vehicle and went to apartment 3934A3. Michael Jacobus happened to be passing by and noticed the wall of the dumpster enclosure had been knocked down. Jacobus asked George if he knew what happened. George immediately recalled hearing the crash and seeing the damaged vehicle vehicle pull away from the dumpster and park. George and Mike inspected the damaged vehicle. They saw and photographed the green paint from the dumpster on the point of impact on damaged vehicle. George and Mike reported the incident to the office. I immediately contacted the Reliance Family office to report the incident and to let them know they will be held responsible for the damages. The supervisor thanked me for calling and informed me that their staff member had just called their office to report the vehicle had been hit in the parking lot. The police were called but did not come to the scene.
Corrective action taken at the time of the incident
The resident was called. The area was checked for debris.
What we have done related to Customer Service and helping the resident, if anything?
The resident was called. They are already on non-renew for prior issues.
Witnesses names and phone number
George Daehling
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Reliance Family -3934A3
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

