

<b>Date of Incident</b>	02-22-2021
<b>Prepared By</b>	Billie Schott
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 02-22-2021 at 01:17 PM.
<b>Property</b>	Crossings at Stanbridge
<b>Time of Incident</b>	07:24:00
<b>Location of Incident</b>	Parking lot

Description of Incident
Resident was leaving for work this morning and walking to her vehicle in the parking lot. She said she fell in parking lot on what seemed to be clear like black ice. She called the emergency number to report it. I called her and she explained what happened and I asked her how she was. She stated she was ok but her knee and arm were sore. Josh Dallas was contacted immediately to come out and salt the parking lot he was very responsive and said he would be right out. I asked her if she needed anything to please let us know.
Corrective action taken at the time of the incident
Contacted Josh Dallas to salt parking lot
What we have done related to Customer Service and helping the resident, if anything?
Told her to let me know if she needed anything
Witnesses names and phone number
N/A
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

