

<b>Date of Incident</b>	02-18-2025
<b>Prepared By</b>	Stephen Cicala
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 02-20-2025 at 02:27 PM.
<b>Property</b>	251 Dekalb
<b>Time of Incident</b>	10:45:00
<b>Location of Incident</b>	West elevator #3

<b>Report Last Updated By</b>	<b>Update Date</b>
Brian Kroker	02-20-2025
Stephen Cicala	02-20-2025

Incident Type
Misc.
Description of Incident
<p>Leno IV received a call on Tuesday, 2/18/25 around 10:45 p.m. of an entrapment in elevator #3, West tower. Leno went to the ground level of West tower after receiving the call. He saw that the elevator door was stuck. Leno spoke to the person in the elevator and communicated that he was going to turn the elevator off. Leno then went to the roof and turned the elevator off, and then back on, which will cause the elevator doors to open. After Leno went back down to the ground floor, the elevator door was open and the person in the elevator had already left. Leno saw the Fire Department once he went back down to the ground level. Leno communicated to the fire team that the person had left and to stay with the elevator while he turned the elevator back off. Leno also saw there was vomit in the elevator after the person entrapped had left.</p>
Corrective action taken at the time of the incident
<p>Leno shut the elevator down so it couldn't be used.</p>
What we have done related to Customer Service and helping the resident, if anything?
<p>Leno doesn't know who the person was in the elevator, no name given or apartment number. Leno contacted Leno III of the entrapment and Leno III contacted Pincus to service. Pincus serviced the elevator on Wednesday, 2/19, and the elevator is working again.</p>
Witnesses names and phone number
<p>N/a</p>
Was there security camera footage of this incident?
<p>No</p>
Link to security footage video in Box
<p>http://</p>
Did this incident involve a resident?
<p>No</p>
Did this incident involve a Lindy team member?
<p>No</p>
Did this incident involve a vendor?
<p>No</p>
Should this incident be reported to the residents renters insurance policy?
<p>No</p>

