



<b>Date of Incident</b>	02-19-2021
<b>Prepared By</b>	Marva Brown
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 02-19-2021 at 09:37 AM.
<b>Property</b>	Enclaves
<b>Time of Incident</b>	07:30:00
<b>Location of Incident</b>	3964-66 Gateway Drive, Philadelphia, PA 19145 --bottom of ramp in front of building

<b>Description of Incident</b>
When Michael Jacobus exited the 3964-66 building at approximately 7:30 am he slipped and fell on black ice at the bottom of the ramp. He hit the back of his head, injured his left shoulder and cut the top of his right hand.
<b>Corrective action taken at the time of the incident</b>
The property was salted.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
I suggested Michael Jacobus go to the hospital to get checked out. He said he had a bit of a headache and would take Advil. He said he would go to the hospital if he started to feel worse.
<b>Witnesses names and phone number</b>
Michael Jacobus--215-990-3618
<b>Is criminal activity involved</b>
No
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Michael Jacobus
<b>Did this incident involve a Lindy team member?</b>
Yes
<b>Team Member Name</b>
Michael Jacobus--215-990-3618
<b>Did this incident involve a vendor?</b>
No