

<b>Date of Incident</b>	02-17-2025
<b>Prepared By</b>	Dawn Buck
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 02-18-2025 at 09:03 PM.
<b>Property</b>	Regency House
<b>Time of Incident</b>	04:17:00
<b>Location of Incident</b>	Unit 221 and Unit 107

Report Last Updated By	Update Date
Alison Snyder	02-18-2025
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Incident Type
Property Damage
Description of Incident
At approximately 4:17 am the Shante Kennedy, resident in unit 107, called the answering service to report that her bathroom ceiling had water pouring through and the ceiling came down in a section. David Williams was on call and went to unit 221 (the unit above 107) to find the resident, Harold Womack III, standing in the hallway in his boxer shorts staring at the wall. When Harold saw maintenance, he went down to the 1st floor and was standing there. David called police and then went to unit 221 to find the tub filled with various shampoo and lotion bottles and filled to the top with water. Earlier that same evening, Harold Womack was seen by another resident, Jasmine Humaine, of Apt 421, outside of building trying to get in. She thought he was homeless, A little while later, Harold was knocking on her door, asking to wash up. Later that same night he was seen by residents defecating behind the dumpster area.
Corrective action taken at the time of the incident
The tub was shut off and clean up was done in unit 107. Painters were called to address the hole in ceiling to patch and paint. Harold Womack has a PHA lease, so we will alert PHA of the lease violations with his behavior and damage due to his negligence.
What we have done related to Customer Service and helping the resident, if anything?
Shante in unit 107 was called and told of repairs that would be made. We will reach out to Mr. Womack's renters insurance for any repair cost and damage.
Witnesses names and phone number
David Williams 215-416-2746 and Jasmine Humaine 267-721-5893
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
221
Resident Name
Harold Womack
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
Yes
What is the estimate of the loss?
\$500

