

Date of Incident	02-17-2026
Prepared By	Melissa Verdon
Reviewed By	Incident Report was reviewed by John Samuel on 02-17-2026 at 11:42 AM.
Property	Gateway Towers
Time of Incident	08:51:00
Location of Incident	Exit gate towards front of property

Report Last Updated By	Update Date
John Samuel	02-17-2026

Incident Type

Auto Accident

Incident Type Category

Residents

Description of Incident

At approximately 8:50 AM, Diane Evans, who resides at B318 was exiting the property through the front exit gate. While she was passing through, the gate arm, which had been in the raised position, suddenly came down and struck the upper corner of her windshield frame, causing a dent and scratches. Ms. Evans immediately came to the office to report the incident and advised that the on-site guard, Chris Ganges, witnessed the occurrence. Photos and incident details were collected and have been reported to the gate vendor, AllMark Doors.

Corrective action taken at the time of the incident

Report incident to gate vendor and advised resident to reach out to her insurance company.

What we have done related to Customer Service and helping the resident, if anything?

Report incident to gate vendor and emailed resident for confirmation

Witnesses names and phone number

Chris Ganges Philadelphia Protection Unit 609-972-6436 (Employer Number)

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

B318

Resident Name

Diane Evans - 215-651-7290

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

