



Date of Incident	01-28-2022
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 02-18-2022 at 06:04 PM.
Property	Towers at Wyncote
Time of Incident	09:00:00
Location of Incident	Metropolis Restaurant

Description of Incident
A leak was reported in the kitchen ceiling of Metropolis Restaurant. Alex found the hot water supply line dripping.
Corrective action taken at the time of the incident
Alex inspected the leak and found the hot water supply dripping. Alex scheduled the repair with the restaurant owner to be completed 2/1/2022. Alex completed the repair on 2/1/2022.
What we have done related to Customer Service and helping the resident, if anything?
We kept in touch with the restaurant owners and made them aware of the issue and that the repair was scheduled for 2/1/2022.
Witnesses names and phone number
Alex - 215-869-4905
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

