

<b>Date of Incident</b>	02-06-2026
<b>Prepared By</b>	Nilsa Reyes
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 02-16-2026 at 11:44 AM.
<b>Property</b>	Joshua House
<b>Time of Incident</b>	10:00:00
<b>Location of Incident</b>	2607 Welsh Road Apt I206 Time of Incident: Between 10:00 PM (2/6) and 11:00 PM (2/12)

<b>Report Last Updated By</b>	<b>Update Date</b>
John Samuel	02-16-2026
Nilsa Reyes	02-16-2026

<b>Incident Type</b>
Criminal Activity Involved
<b>Incident Type Category</b>
Non-violent crime
<b>Incident Type Sub-Category</b>
Theft
<b>Description of Incident</b>
Resident reported possible unauthorized entry into their apartment. The last time they were in the unit was 02/06/2025 between 10:00 PM and 11:00 PM, returning on 02/12/2025 around 11:00 PM. Upon return, they observed the kitchen door open (a door they state they do not use and do not have a key for) and signs of possible tampering to the main exterior door lock. The resident reported missing jewelry belonging to their spouse. The resident contacted 911 immediately and filed a police report. Documentation and photographs will be provided.
<b>Corrective action taken at the time of the incident</b>
Police notified by resident. Management documented the incident and advised the resident to submit the police report and contact renter's insurance. Lock inspection to be coordinated
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
<b>Witnesses names and phone number</b>
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Marwan Esmail
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No
<b>Should this incident be reported to the residents renters insurance policy?</b>
Yes
<b>What is the estimate of the loss?</b>
Unknown

