

Date of Incident	02-15-2023
Prepared By	Billie Schott
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-16-2023 at 09:47 PM.
Property	Crossings at Stanbridge
Time of Incident	16:00:00
Location of Incident	First floor hallway near apt 106

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
other
Description of Incident
A resident came to office to let me know that a woman had fallen and was laying in the hallway on the first floor near apt 106. When I arrived Anna Jones from apt 105 was laying on the ground. Another resident and her husband were there with her. Anna explained that when she was walking her two dogs around the corner of the hallway, a neighbor was coming out of his apartment and the dogs got so excited that they pulled Anna into the corner of the wall and she fell back. She had a golf ball size bump on her head and her left side of her cheek was red. Anna's husband called 911 and the ambulance arrived and took her to the hospital to be checked.
Corrective action taken at the time of the incident
N/A
What we have done related to Customer Service and helping the resident, if anything?
I spoke with Anna this morning 2-16-23 and she was discharged from the hospital and feeling better today.
Witnesses names and phone number
Jerry - apt 104 no phone number
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Anna Jones
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

