



<b>Date of Incident</b>	02-16-2021
<b>Prepared By</b>	Nancy Benner
<b>Reviewed By</b>	Incident Report was reviewed by John Samuel on 02-16-2021 at 03:26 PM.
<b>Property</b>	7400 Roosevelt
<b>Time of Incident</b>	02:30:00
<b>Location of Incident</b>	7400 Roosevelt Boulevard Apartment D-009 Philadelphia, PA 19152

<b>Description of Incident</b>
Ms. Berger contacted the leasing office and relayed she tested positive for Covid-19. She stated that her home health aid also tested positive and that is how she caught the virus.
<b>Corrective action taken at the time of the incident</b>
Contacted Brian Kroker to arrange for sanitation and informed resident she should remain quarantined and that she would receive a letter and sanitation of the areas she had used would be arranged.
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Ms. Berger relayed she would be inside until she's able to test again. We wished her a speedy recovery and let her know she would receive a letter and that we would arrange sanitation. A letter will be sent to the community as soon as we have a sanitation date and time.
<b>Witnesses names and phone number</b>
Nancy Benner 215-669-8922 Nilsa Reyes 215-528-7602
<b>Is criminal activity involved</b>
No
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Margie Berger
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No