

Date of Incident	02-14-2023
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 02-15-2023 at 08:48 PM.
Property	Towers at Wyncote
Time of Incident	10:16:00
Location of Incident	818-1 pipe burst which leaked down to each floor and into the lobby.

Incident Type
Misc.
Description of Incident
A pipe burst in the wall of 818-1 causing water to leak into all the apartments below them including the lobby of Building 1. The leak ran by the electric panels in each apartment as well. The Fire Marshall, Scott Lynch shut down the electric in each apartment and Orkin Electric was brought out to examine each panel and replace any breakers as needed in order to restore the power to each apartment. Disaster Solutions addressed any water extractions that was necessary.
Corrective action taken at the time of the incident
Allen Johnson Alex Tentyuk came out and replaced the pipe in 818-1 that was leaking. Orkin Electric is inspecting and restoring power to each apartment. Disaster Solutions is handling all water remediation issues.
What we have done related to Customer Service and helping the resident, if anything?
All apartments that did not have power, alternative apartment options were provided for the night.
Witnesses names and phone number
Allen Johnson 267-239-6930 Alex Tentyuk - 215-869-4905
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

