



Date of Incident	02-14-2024
Prepared By	Joyce Zamorski
Reviewed By	Incident Report was reviewed by Frank Baer on 02-14-2024 at 05:01 PM.
Property	Towers at Wyncote
Time of Incident	08:00:00
Location of Incident	Building 3 crosswalk 1st row

Report Last Updated By	Update Date
Frank Baer	02-14-2024

## **Incident Type**

Slip and Falls weather related

### **Description of Incident**

Apt 921-3 Kathryn Spriggs - on her way to her car, resident slipped on a patch of ice on the crosswalk, in front of building 3 -1st row -She had a large soft bag with her that broke her fall so she did not hit her back or head. Residents leg went out from under her and she landed on it tucked under her So far she only noticed scrapes and bruises nothing more serious.

#### Corrective action taken at the time of the incident

Jason Aleman - maintenance- went over to building 3 and cleared any remaining snow/ice he could find, and salted each one including the drive ports.

### What we have done related to Customer Service and helping the resident, if anything?

Spoke to Resident

## Witnesses names and phone number

none

# Was there security camera footage of this incident?

No

## Link to security footage video in $\ensuremath{\mathsf{Box}}$

http://

### Did this incident involve a resident?

Yes

### Unit

0921-1

### **Resident Name**

Kathryn Spriggs

## Did this incident involve a Lindy team member?

No

### Did this incident involve a vendor?

No





