

Date of Incident	02-14-2024
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-14-2024 at 08:35 PM.
Property	Park at Westminster
Time of Incident	08:30:00
Location of Incident	C/D parking lot-Behind parked car in the 3rd row from D Bldg lobby entrance.

Report Last Updated By	Update Date
Alison Snyder	02-14-2024
Ketty Bailey	02-14-2024

Incident Type
Slip and Falls weather related
Description of Incident
Geraldine Noble's (resident of D26) son Martin Noble (guest) fell in the parking lot this morning around 8-8:30 am while walking to get into his car. He fell right behind his parked car, and hit the back of his head on the ground. Geraldine took Martin to the doctor, and the doctor had to put stitches on the back of Martin's head.
Corrective action taken at the time of the incident
The incident was not reported to our staff until Geraldine and Martin returned from the hospital at approximately 10:30am. At that time, Geraldine saw John Labar, maintenance technician, and informed him. John Labar informed Ketty Bailey, Community Director. Ketty then called Murwin Construction, our snow contractor to report the incident. Murwin Construction then returned to resalt C/D parking lot at approximately 11/11:30am.
What we have done related to Customer Service and helping the resident, if anything?
Ketty called and spoke with Geraldine to see how Martin is feeling. She said he was resting. Ketty told her she was check back in again in another day or two to see how he is feeling.
Witnesses names and phone number
Geraldine Noble 267-255-7778
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

