

Date of Incident	02-13-2024
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Doris Scipio on 02-14-2024 at 12:36 PM.
Property	Willow Bend
Time of Incident	08:20:00
Location of Incident	944 E. Johnson Street Philadelphia, Pa 19150

Report Last Updated By	Update Date
Doris Scipio	02-14-2024

Incident Type
Slip and Falls weather related
Description of Incident
Dayana Jean-Louis of 944 E. Johnson Street , A103, Philadelphia, Pa 19150 slipped and fell on the snow in front of the (A) building on the steps. She stated she cut her thumb on her right hand and she thinks she hurt her back. At the time I spoke to her she hadn't visited the hospital. She said she wasn't hurt enough to visit the doctor she was only reporting it to let us know she fell.
Corrective action taken at the time of the incident
Owen Barrett had already treated the area and was in the middle of removing snow from the remainder of the property when her fall took place. The snow was still coming down heavily while Owen was removing the snow.
What we have done related to Customer Service and helping the resident, if anything?
I spoke to Dayana Jean-Louis to see if she was ok.
Witnesses names and phone number
Dayana Jean-Louis stated her co-worker witness the slip and fall. Germaine Gurde 267-888-0421
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
A103
Resident Name
Dayana Jean-Louis
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No