

Date of Incident	02-12-2023
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-13-2023 at 10:20 PM.
Property	251 Dekalb
Time of Incident	02:30:00
Location of Incident	Apartment E221

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
Oven fire. Mike Gray heard the fire alarm going off when he was home in his apartment. He went out to the fire control panel and the panel said a smoke head was triggered on the 2nd floor of East 1. Mike went to the 2nd floor, and saw it was smoky in the hallway. He came back down and met with Samir Washington. Samir was doing crowd control and advising residents to stay away from the building. Mike went to his car and got safety goggles and began knocking on doors on the 2nd floor. Shortly after, the fire department arrived on the 2nd floor. Fire department went into E221 and found that the fire started there, caused damage to the stove, and the fire was already extinguished. Fire department aired out the apartment, used heat gun to verify there was not more fire in the apartment. Mike, texted Brian Kroger, Lori Kolinchak, Mike Jacobus, Stephen Cicala to let everyone know about the fire and how it started, what area was affected, etc.
Corrective action taken at the time of the incident
Mike Gray unplugged the stove, turned gas off and unhooked the gas line to the stove.
What we have done related to Customer Service and helping the resident, if anything?
Stephen Cicala called the resident and provided their renters insurance information. Advised the resident to call their insurance agent to make a claim if he needed to go to a hotel for the night and to provide information on the stove damage and any personal items that were damaged. The resident said only the stove was damaged and that the fire department gave permission to him that they may re-enter his apartment.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
E221- John Contreras
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

