

Date of Incident	02-04-2024
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-13-2024 at 03:28 PM.
Property	450 Green Apartments
Time of Incident	03:00:00
Location of Incident	P Building walkway

Report Last Updated By	Update Date
Alison Snyder	02-13-2024
Jeff Wilson	02-12-2024

Incident Type

Slip and Falls

Description of Incident

Danielle Johns, the resident in unit P206, told the maintenance supervisor, Curtis Washington, that she slipped and fell outside the P building on her way to enter the building late Sunday night/early Monday morning. She told him that she scraped her knee. There were no slippery conditions or any weather at the time of this incident.

Corrective action taken at the time of the incident

Once I (Jeff Wilson, Community Director) was informed of the incident I called the resident to make sure she was okay and then asked her to show us where she fell. We also contacted Mike Jacobus, Regional Maintenance Director, to inspect the P building walkway for possible issues or repairs. No issues were found. Cameras are being reviewed to see if there is video of the incident.

What we have done related to Customer Service and helping the resident, if anything?

We contacted the resident to check and see if she was alright. When she was showing us the location, she shared that she recently had a heart attack in November 2023 and that she is still learning how to walk again and that she sometimes falls down on her own.

Witnesses names and phone number

None

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

P206

Resident Name

Danielle Johns

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

