

Date of Incident	02-09-2021
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-12-2021 at 03:47 PM.
Property	Eola
Time of Incident	03:17:00
Location of Incident	Eola Parking lot

Description of Incident
Alan Brisbane (Anthony Brisbane brother) called the office on Feb 11th to report his brother slipping and falling in the parking lot on Feb. 10th between 4 and 5pm. He said he broke his hip and received an operation the night of Feb 10. I checked the cameras and found no footage of the incident. I called Alan back to get more details on Feb 12th. He said he tried to reach his brother but couldn't talk to him long because he is on oxygen. Alan called me back later in the day informed me the incident took place on February 9th. He said his brother was getting out of the car to remove his chair. Still no footage of the incident. I did see footage of Mr. Brisbane in a wheel chair getting into a van around 6:25p on Feb 9th.
Corrective action taken at the time of the incident
N/A
What we have done related to Customer Service and helping the resident, if anything?
Asked the brother, Alan to stay in touch with me regarding Mr. Brisbane health condition
Witnesses names and phone number
N/A
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://Still searching cameras for actual footage.
Did this incident involve a resident?
Yes
Resident Name
Anthony Brisbane Eola 108
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

