

Date of Incident	02-08-2026
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brett Goldenhorn on 02-10-2026 at 04:38 PM.
Property	Meadowbrook
Time of Incident	08:33:00
Location of Incident	Water main located near 840

Report Last Updated By	Update Date
Brett Goldenhorn	02-10-2026
Lori Kolinchak	02-10-2026

Incident Type

Misc.

Description of Incident

8:33 pm Dan Ortiz was notified by answering service about water flooding out of ground. At 9:28 pm Dan contacted Lori Kolinchak, Dave Kimmel and Ben Manis plumbing. Paul Oneto was contacted as well. Dan reported to find water gushing and flooding the area. The water was turned off at approximately 10:00 pm. First thing in the morning of 2/9/26 the utilities were marked off. Then the plumber spent the day finding and repairing the break. This proved difficult due to the brittle nature of the underground pipe. At 7:00 pm a temporary repair was made so the water could be turned back on. In the morning of 2/10 it was determined that there were smaller leaks occurring. The permanent repair to replace deteriorated pipe is scheduled for 2-11-26.

Corrective action taken at the time of the incident

Plumber called and water shut off. Additionally the area had to be salted due to ice forming on walkways and parking lot

What we have done related to Customer Service and helping the resident, if anything?

Lori sent out an eblast alerting residents of shut off and sent updates every couple of hours. Also offered the use of clubhouse facilities.

Witnesses names and phone number

NA

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

