



Date of Incident	02-02-2022
Prepared By	Administrator User
Reviewed By	Incident Report was reviewed by John Samuel on 02-09-2022 at 11:20 PM.
Property	Gateway Towers
Time of Incident	05:05:00
Location of Incident	3700 Gateway Drive, rear of building

Description of Incident
At approximately 5am a Mascaro trash truck hit the wooden trash enclosure and damaged the enclosure behind the 3700 building while pulling in to pick up the trash.
Corrective action taken at the time of the incident
Robert Palumbo secured the damaged area of the enclosure. Mascaro was contacted and a claim filed. Hope Ruiz with Broadspire Services, Inc. is the claims handler. Claim#189714464
What we have done related to Customer Service and helping the resident, if anything?
No residents were involved
Witnesses names and phone number
None
Is criminal activity involved
No
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/h1vrscj95nupggwj8e7jigyjoobaskgc
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
Yes
Vendor Name
Mascaro

