

Date of Incident	02-07-2025
Prepared By	Andrea Reusser
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-07-2025 at 08:08 PM.
Property	Rosedale Court
Time of Incident	03:48:00
Location of Incident	Parking lot area between B Building and F Building

Report Last Updated By	Update Date
Alison Snyder	02-07-2025
Andrea Reusser	02-07-2025
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Incident Type
Criminal Activity Involved
Incident Type Category
Non-violent crime
Incident Type Sub-Category
Theft
Description of Incident
At 3:48 am, 4 individuals came onto the property checking door handles for unlocked cars. 2 cars were entered by these individuals, 1 car was left and the other car was stolen. The resident of B03, Arlene Hayles reported to the office at 9:15 am that her car was not in the lot outside. We instructed her to contact the police, took down information and reviewed video to determine what happened. The video showed that the vehicle belonging to Otis Lewis, F07, was also entered, but nothing was apparently taken. Police officer Sweeney spoke with him, obtained permission to process his car and was present when the resident confirmed nothing had been taken.
Corrective action taken at the time of the incident
Resident of B3 was instructed to call the police, video footage was given to Abington Police Officer Sweeney, let her know we were available if she needed anything. Resident of F07 was notified of the incident, introduced to the police, questions answered and offers for additional help if necessary were extended.
What we have done related to Customer Service and helping the resident, if anything?
Resident of B3 was instructed to call the police, video footage was given to Abington Police Officer Sweeney, let her know we were available if she needed anything. Resident of F07 was notified of the incident, introduced to the police, questions answered and offers for additional help if necessary were extended. Safety tips for cars were sent to the property, as well as Overlook and Elkins Park
Witnesses names and phone number
none - event at 3:48 am
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/ymie0b4ght0yg258kt8e5qwljh4e81ln
Did this incident involve a resident?
Yes
Resident Name
Arlene Hayles - 215-740-7339; Otis Lewis - 215-589-3121
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

