

Date of Incident	02-07-2025
Prepared By	Andrea Reusser
Property	Rosedale Court
Time of Incident	03:48:00
Location of Incident	parking lot between B building and F Building

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Incident Type		
Criminal Activity Involved		
Incident Type Category		
Non-violent crime		
Incident Type Sub-Category		
Theft		
Description of Incident		
Arlene Hayes, B03, reported car missing from parking lot. Upon reviewing video, 4 individuals were seen trying door handles of cars in the parking lot. Upon finding a red car unlocked, one individual searched through the car, but did not take anything. The four then proceeded to Ms. Hayes car, found it unlocked, and drove it off the property. Otis Lewis, F07, had his car entered and exited with no items or the vehicle being stolen.		

Corrective action taken at the time of the incident

none - incident occurred at 3:48 am

No

What we have done related to Customer Service and helping the resident, if anything?

after speaking with the resident of B03, instructed resident to report the missing car to the police. Pulled footage from cameras and gave to Abington Police Officer Sweeney. Followed up with resident to see if there was anything we could do, if she needed anything, also instructed to let us know if any additional information was needed. After reviewing footage, police asked to speak with Otis Lewis, F07, for permission to process his car as someone had entered and exited it during the night. I spoke with resident, let him know what happened, he went through his car to determine nothing missing in prescene of Off. Sweeney. Let resident know we were available if he had questions or needed anything else from us.

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Witnesses names and phone number
none
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
B03
Resident Name
Arlene Hayles - 215-740- 7339
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?