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| Date of Incident | 02-05-2022 |
| Prepared By | Adrinne Rose |
| Reviewed By | Incident Report was reviewed by Lori Kolinchak on 02-07-2022 at 09:47 PM. |
| Property | Meadowbrook |
| Time of Incident | 07:20:00 |
| Location of Incident | By the steps near the mailbox Building 841 |

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| Description of Incident |
| Ms. Karen Clarke of apartment 841 reported that on Saturday, February 5, 2022 at around 7:00p.m. to 7:20 p.m.; she was walking down the steps carrying two (2) bags in her hand; as she was coming down the steps she fell on a piece of ice. |
| Corrective action taken at the time of the incident |
| None - message was received on 2/7/22 on office voicemail - rain already washed off the snow - temperature rose over the weekend. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Called Ms. Clarke - expressed concerns for her health - she mentioned she was doing ok, just wanted to report the incident. |
| Witnesses names and phone number |
| None |
| Is criminal activity involved |
| No |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| Yes |
| Resident Name |
| Karen Clarke |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |