



Date of Incident	02-03-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-05-2021 at 11:56 AM.
Property	Westgate Arms
Time of Incident	05:45:00
Location of Incident	Top step outside G building.

Description of Incident
Resident slipped on ice and fell on her elbow.
Corrective action taken at the time of the incident
Resident contacted our office to say she slipped and fell on ice. I contacted our maintenance team to salt where the resident fell and any other areas they find ice.
What we have done related to Customer Service and helping the resident, if anything?
Salted the area and asked how the resident is doing. She thanked us for the salt.
Witnesses names and phone number
N/a No picture available at time of report. Maintenance to take picture today.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Joanne Dieter
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

