



Date of Incident	02-05-2021
Prepared By	Ketty Bailey
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-05-2021 at 04:19 PM.
Property	Overlook Apartments
Time of Incident	02:00:00
Location of Incident	Overlook apt A6 The resident passed away inside the unit The police responded to the property and found the resident

Description of Incident
The Abington police were called out to Overlook to do a wellness check on apt A6 Mr Robert Falbo. The resident had passed away inside the unit. The police called the ambulance to remove his body. The police called the next of kin. Ketty was called by the police to come to the property. Ketty called Lori to notify her of the incident.
Corrective action taken at the time of the incident
The police arranged for the removal of the body and contacted the next of kin. Windows opened as per police no additional cleaning required. Locks will be changed.
What we have done related to Customer Service and helping the resident, if anything?
Ketty spoke to Susan Falbo next of kin to offer condolences and to inform her of the procedures and requirements.
Witnesses names and phone number
NA
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Robert Falbo
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

