



Incident Report

Prepared By:

Property: Rosedale Court

Date of Incident: 02-03-2020

Time of Incident: 14:30:00

Location of Incident: Leasing Office

Description of Incident: Resident from C5, Richard Solkov came into the leasing office screaming and cursing about fumes in his apt C5 from the tub re-glazing that was being done in the vacant unit, C2 below his unit. He explained that his dog was having some type of issue from the fumes and could not breathe. So I went to the apartment to assess the situation where he continued to scream and curse at me and the contractors. His behavior continued so we called the Abington police. The police responded and calm him down so they could speak with him.

Corrective action taken at the time of the incident: I went to the apartment and spoke to the contractors to make sure they had windows open and they did have a hose for ventilation to remove the fumes. I observed that there was a hose for ventilation and asked them to open additional windows. I also asked Richard to please open all his windows in his apartment. And he said no.

What we have done related to Customer Service and helping the resident, if anything?: I asked the resident to come sit with me at the leasing office. But he refused and I also asked him to walk his dog outside. But he refused.

Witnesses names and phone number: Richard Solkov, Ketty Bailey, Josh-from J&R painting co , Abington police, And Lori was working inside the Rosedale ct leasing office.

Is criminal activity involved?: No