

Date of Incident	02-03-2025
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Stephen Cicala on 02-06-2025 at 08:27 PM.
Property	251 Dekalb
Time of Incident	05:58:00
Location of Incident	Near the gated entrance.

Report Last Updated By	Update Date
Stephen Cicala	02-06-2025
Stephen Cicala	02-04-2025

Incident Type
Auto Accident
Incident Type Category
Residents
Description of Incident
Anandha Sureshkumar Radhika, from apartment E611, came into the management office to report he was in an accident near the gated entrance. He drives a Chevy Trax, SUV, and said he hit a pole. The parking lot was slippery due to the dusting of snow. I, Stephen Cicala, reviewed the security video, but couldn't find any video of the accident. However, I did see Upper Merion Police speaking with the resident near the gated entrance when I was reviewing the security video. The resident hit the light poll in front of the exit gate, he hit the concrete area. The car was totaled. Resident went to the emergency room on 2/4/25. There were no injuries, but there was some bruising on the shoulder area on his left side.
Corrective action taken at the time of the incident
I contacted Kenny Poteat and verified that the parking lot was salted by our snow contractor.
What we have done related to Customer Service and helping the resident, if anything?
I spoke with the resident when he visited the management office and asked if he was okay. The resident said he was fine but he will be visiting the hospital. I asked if he needed anything from us, but he refused and wanted to inform us of the accident. He also stated if there is any damage due to his accident, that we may contact his auto insurance. I also provided the resident with a temporary code for the gated entrance while his car is repaired and has a rental car.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
E0611
Resident Name
Anandha Sureshkumar Radhika
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

