

Date of Incident	02-03-2021
Prepared By	Adrinne Rose
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-04-2021 at 04:57 PM.
Property	Meadowbrook
Time of Incident	07:00:00
Location of Incident	Walkway near Building 862

Description of Incident
Lisa Keller of apartment 862 reported that on February 3, 2020 around 7:00p.m. she was walking along the sidewalk and fell on a car. She stated that a neighbor helped her and called 911 - two (2) paramedics arrived and help her to get on her feet with her walker. She further stated she suffers from neuropathy - 2 to 3 months ago she had broken her back but luckily everything is ok. Ms. Keller was not transported to the hospital; however her face has bruises from falling on the car.
Corrective action taken at the time of the incident
The area was re-salted and extra salt place in bucket in the building.
What we have done related to Customer Service and helping the resident, if anything?
Expressed concern and reaffirm that I am happy that she did not sustained any serious injury.
Witnesses names and phone number
Does not know the name of the neighbor or apartment number that helped her.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Lisa Keller
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

