



Date of Incident	01-29-2021
Prepared By	Linda Barder
Reviewed By	The Incident Report was Not reviewed.
Property	Towers at Wyncote
Time of Incident	10:30:00
Location of Incident	8460 Limekiln Pike Upper Parking Lot

Description of Incident
Marie Singleton, 337-1 slipped and fell while getting into her car. She mentioned that when she left on Friday, there was ice on the ground by her car. She tried her best to walk slowly to get to her door but slipped and fell. She was on the ground for some time till she was able to find someone to help her up. She has had a knee replacement she was unable to get up on her own. Resident was wearing snow boots at the time. She fell on her bottom and jarred her back and neck. As of today, she has a stiff neck and her back is feeling better. She did not see a Doctor or go to the ER, she wants to make sure one one else gets hurt
Corrective action taken at the time of the incident
Maintenance was made are to monitor that area
What we have done related to Customer Service and helping the resident, if anything?
Victoria followed up with the resident on Sunday when the officer report was received and I followed up today. Resident will be 79 years old in April
Witnesses names and phone number
No witnesses Officer Report is attached
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Marie Singleton
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

Incident Report	
This form is for internal use only.	
ALSO NOTIFY CLERK & BELL	
Internal ID: 100000	
Date Reported: 01/29/2021 10:30 AM	
Client: Linda Singleton	
Site: Towers at Wyncote	
OFFICER / WITNESSES BY	
Officer Name: 8460 Limekiln Pike - Wyncote	
Officer ID: 8460 Limekiln Pike - Wyncote	
OFFICER / WITNESSES BY	
Officer Name: 8460 Limekiln Pike - Wyncote	
Officer ID: 8460 Limekiln Pike - Wyncote	
DESCRIPTION	
Incident Report #	10000000000000000000
Date and Time of Incident	01/29/2021 10:30 AM
Incident Type	Slip/Fall
Officer / What Type	Resident or 3rd
Officer Name	Marie Singleton
Officer ID	8460 Limekiln Pike - Wyncote
Resident Name	Marie Singleton
Resident ID	8460 Limekiln Pike - Wyncote
Witness Name	Marie Singleton
Witness ID	8460 Limekiln Pike - Wyncote
Incident Location	8460 Limekiln Pike - Wyncote
Incident Description	Marie Singleton fell from 3rd floor balcony at 8460 Limekiln Pike - Wyncote. She was unable to get up on her own. She was wearing snow boots at the time. She fell on her bottom and jarred her back and neck. As of today, she has a stiff neck and her back is feeling better. She did not see a Doctor or go to the ER, she wants to make sure one one else gets hurt
REMARKS	
Police Called	No
Police Name	
Police ID	
Police Address	
Police Phone	
Police Email	
Police Notes	
DETAILS	
Notes	Marie Singleton fell from 3rd floor balcony at 8460 Limekiln Pike - Wyncote. She was unable to get up on her own. She was wearing snow boots at the time. She fell on her bottom and jarred her back and neck. As of today, she has a stiff neck and her back is feeling better. She did not see a Doctor or go to the ER, she wants to make sure one one else gets hurt