



Date of Incident	11-30--0001
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	10:30:00
Location of Incident	8460 Limekiln Pike Upper Parking Lot

Description of Incident
Marie Singleton from 0337-1 slipped and fell while getting into her car. She mentioned that when she left on Friday, there was ice on the ground by her car. She tried her best to walk slowly to get to her door, but slipped and fell. She was on the ground for some time till she was able to find someone to help her up. She has had a knee replacement she was unable to get up on her own. Resident was wearing snow boots at the time. She fell on her bottom and jarred her back and neck. As of today she has a stiff neck and her back is feeling better. She did not see a Doctor or go the the ER she wants to make sure no one else gets hurt.
Corrective action taken at the time of the incident
Maintenance was made aware to monitor that area
What we have done related to Customer Service and helping the resident, if anything?
Victoria followed up with the resident on Sunday when the officer report was received and I followed up today
Witnesses names and phone number
No Witnesses Officer Report Attached.
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Marie Singleton
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

Incident Report	
Date/Time: 11/30/2017 10:30 AM	
ID: 0001, CLIENT: 0337-1	
Incident #: 11/30/2017 Date Reported: 11/30/2017 @ 10:30 AM Client: Lindy Properties Site: Towers at Wyncote	
OFFICER: ENTERED BY	
OFFICER Name: Victoria Blander, Wyncote Entered By: Victoria Blander, Wyncote	
DESCRIPTION	
Incident Report #: 11/30/2017 @ 10:30 AM Date and Time of Incident: 11/30/2017 @ 10:30 AM Incident Type: Slip/Fall Incident Location: 8460 Limekiln Pike Incident Description: Resident slipped and fell while getting into her car. She mentioned that when she left on Friday, there was ice on the ground by her car. She tried her best to walk slowly to get to her door, but slipped and fell. She was on the ground for some time till she was able to find someone to help her up. She has had a knee replacement she was unable to get up on her own. Resident was wearing snow boots at the time. She fell on her bottom and jarred her back and neck. As of today she has a stiff neck and her back is feeling better. She did not see a Doctor or go the the ER she wants to make sure no one else gets hurt.	
RESPONSE/STATUS	
Status: Open Priority: High Assigned To: Victoria Blander First Team Response: Pending Anticipated Resolution: Pending	
DETAILS	
Who, What, When, Why, How, How Often Who: Marie Singleton What: Slipped and fell When: 11/30/2017 @ 10:30 AM Why: Ice on the ground How: Slipped and fell How Often: Once	
OFFICER ACTIONS	