



Date of Incident	02-02-2021
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 02-04-2021 at 08:52 AM.
Property	Bromley House
Time of Incident	01:00:00
Location of Incident	Bromley parking lot in front of C building

Description of Incident
It was reported to me on 2/3 from maintenance, Jermaine Newell that he saw Joyce Carter in the parking lot and she was upset explaining that she fell while trying to clean her car on 2/2. She mentioned she fell on her knee. I called to follow up with her and how she was feeling today 2/3. She said she was fine and no one witnessed her fall on her knee.
Corrective action taken at the time of the incident
N/A
What we have done related to Customer Service and helping the resident, if anything?
I called to follow up with her and ask how she was feeling.
Witnesses names and phone number
n/A No pictures available as it was reported a day after the fall
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Joyce Carter C-407
Did this incident involve a Lindy team member?
Yes
Team Member Name
Jermaine Newell
Did this incident involve a vendor?
No

