

<b>Date of Incident</b>	02-02-2022
<b>Prepared By</b>	Ketty Bailey
<b>Reviewed By</b>	Incident Report was reviewed by Alison Snyder on 02-03-2022 at 06:20 PM.
<b>Property</b>	Warrington Crossings
<b>Time of Incident</b>	06:45:00
<b>Location of Incident</b>	Sidewalk by N and O Bldgs

<b>Description of Incident</b>
Margaryta Neyman of Apt M12 called to report that her son Maxim slipped and fell while walking to the school this morning around 6:45 am on the sidewalk near N and O Bldgs.
<b>Corrective action taken at the time of the incident</b>
Ketty and the maintenance dept went to see the location and the maintenance techs resalted all the pathways around both buildings of N and O .
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Ketty spoke with Margaryta and asked how how was her son feeling after the fall. She explained that he stayed home today and his face was bruised for falling on the path way. I asked if she needed any help and she said no. I told her I would check back tomorrow
<b>Witnesses names and phone number</b>
None
<b>Is criminal activity involved</b>
No
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Maxim Neyman
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

