

Date of Incident	02-02-2022
Prepared By	Akira Jones
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-04-2022 at 08:05 PM.
Property	Park at Westminster
Time of Incident	09:20:00
Location of Incident	The patio of E18

Description of Incident
Harry Brook of E18 exited his patio this morning at 9:20 AM. As he walked out leading with his left foot he slipped on his patio as it was covered in a sheet of ice. Harry fell backwards hitting the back of his head and upper back. Harry stated he was going to the hospital to get checked out
Corrective action taken at the time of the incident
The incident was brought to maintenance attention who salted the patio. We will follow up to see how the resident is tomorrow.
What we have done related to Customer Service and helping the resident, if anything?
Akira spoke to Harry and maintenance went over to the incident location to salt the walkway.
Witnesses names and phone number
N/A
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Harry Brook
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

