



Date of Incident	02-02-2022
Prepared By	Felicia Howell
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-03-2022 at 06:11 PM.
Property	Bromley House
Time of Incident	06:30:00
Location of Incident	Front entrance of B bldg.

Description of Incident
Diane Folk, resident from B203 called the office around 9am to inform us that she fell in front of the building at approximately 6:30am. She reported that there was a sheet of ice directly in front of the door. She fell on her back and landed on her wrist. She said her wrist was a little sore but she is okay. Maintenance reported that they salted the area at approximately 8:00 am.
Corrective action taken at the time of the incident
Felicia Howell made sure there was no ice at the entrance of B bldg.
What we have done related to Customer Service and helping the resident, if anything?
Felicia spoke to the resident, and the resident gave her the report of the incident, but said she was ok. Felicia told her if there were any changes, to please let us know.
Witnesses names and phone number
N/A
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Diane Folk
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

