



Date of Incident	01-29-2022
Prepared By	Doris Scipio
Reviewed By	Incident Report was reviewed by Alison Snyder on 02-02-2022 at 06:05 PM.
Property	Sedgwick Terrace
Time of Incident	09:00:00
Location of Incident	Parking Lot-540 W Sedgwick Street, Philadelphia, PA 19119

Description of Incident
Abel Gonzales and Ileana Betancourt reside of A6 stated that Michael Carter, who resides in A2, hit their parked car on two occasions. The date and police report are listed below: Incident on Wednesday, August 18, 2021: Police Report # 21-14-042798 (This first incident was never reported to us, however the residents did report it to their insurance company who handled the damages between the 2 parties.) Incident on Saturday, January 29, 2022: Police Report # 22-14-004744
Corrective action taken at the time of the incident
Abel Gonzales and Ileana Betancourt reside of A6 called the police and their car insurance company.
What we have done related to Customer Service and helping the resident, if anything?
Due to safety concerns by Abel Gonzales and Ileana Betancourt we will allow them to move within 30 days and without a lease termination penalty if they choose. At this time they have indicated that they will stay through the end of their lease.
Witnesses names and phone number
No witnesses
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Michael Carter 540 W Sedgwick Street, A2 - Philadelphia, PA 19119
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No