

Date of Incident	01-28-2025
Prepared By	Lori Kolinchak
Reviewed By	Incident Report was reviewed by Brian Kroker on 01-30-2025 at 10:18 PM.
Property	Meadowbrook
Time of Incident	06:33:00
Location of Incident	Parking spot directly in front of apt 430.

Report Last Updated By	Update Date
Brian Kroker	01-30-2025
Lori Kolinchak	01-30-2025

Incident Type
Slip and Falls weather related
Description of Incident
Lori Kolinchak received an email from Yana of apt 430 at 9:20 am on January 30th stating she slipped on ice "last night" while getting out of her car. When Lori spoke to resident she stated it happened 6:33 pm on Tuesday night 1/28. She stated she was in horrible pain. Both knees were hurt and her left hand/wrist. She said she was wearing sneakers (on cloud brand). She plans to seek medical attention and expected us to reimburse. I sent Robinson over to this area (now 2 days later after Warner temps). The area has melted.
Corrective action taken at the time of the incident
The incident wasn't reported when it happened. Upon receipt of the email, Lori contacted the resident for details and sent Robinson Filus to check the area.
What we have done related to Customer Service and helping the resident, if anything?
Follow up call to see how she was feeling. She was at work.
Witnesses names and phone number
None
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
430
Resident Name
Yana Galkin
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

