

Date of Incident	01-28-2022
Prepared By	Dawn Buck
Reviewed By	Incident Report was reviewed by Alison Snyder on 01-29-2022 at 07:55 PM.
Property	Bromley House
Time of Incident	14:30:00
Location of Incident	C building Unit C105 apartment - Door that leads to hallway was broken into.

Description of Incident
Laura Huggins of Apt C105 called the office and spoke with Dawn Buck. Resident left her apartment at about 8:45 am and returned at approximately 4:45 pm to find that her door to apartment (the one that leads to hallway) was broken into and her apartment was ransacked. She contacted police to file a report. She stated that her TV, jewelry, pocket books and money that was in pocket books were all stolen.
Corrective action taken at the time of the incident
Resident contacted police to file report. Jermaine Newell and David Williams of maintenance were called to assess damage to the door and secure her apartment door. Jermaine put on a door plate. Dawn called Felicia Howell to report the incident, and Felicia then informed Alison Snyder. Alison then informed Brian Kroker.
What we have done related to Customer Service and helping the resident, if anything?
Dawn spoke to Resident and maintenance secured her door. Felicia reviewed camera footage which shows suspect. Footage will be provided to police. Crime notification letter will be sent.
Witnesses names and phone number
N/A
Is criminal activity involved
Yes
Criminal activity involved
Theft of Residents personal property - television, jewelry, money and hand bags
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/ae5nycnxwwre4m1f0w31w1nkb62ubdu
Did this incident involve a resident?
Yes
Resident Name
Laura Huggins
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

