

Date of Incident	01-27-2023
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 01-27-2023 at 03:49 PM.
Property	450 Green Apartments
Time of Incident	09:00:00
Location of Incident	This incident happened at the M building emergency exit side door

Incident Type
Injury-other
Incident Type Category
Residents or guests
Incident Type Sub-Category
Animal-Rodents-Insects
Description of Incident
The resident who resides in unit L301 was returning to building from walking her dog and entered through the emergency exit side door. This door is only to be used as an emergency exit. The door slammed behind her and caught her dogs tail in the door. She then took the dog to the emergency room.
Corrective action taken at the time of the incident
I called the supervisor to repair the door so it can not be pried open from the outside and had the cleaners shampoo the carpets in the stairwell.
What we have done related to Customer Service and helping the resident, if anything?
Empathized with the resident and completed incident report
Witnesses names and phone number
Claire McClintock 610-803-7108
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Claire McClintock
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

