

Date of Incident	01-26-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 01-26-2021 at 09:13 AM.
Property	450 Green Apartments
Time of Incident	08:00:00
Location of Incident	Apartment N304 Theresa Rhodes has tested positive for COVID.

## **Description of Incident**

We called the resident to ask how they were doing and that is when they notified us by email that Theresa tested positive for COVID on 1/14.

## Corrective action taken at the time of the incident

I received more information such as common areas she has been in. I contacted Brian Kroker and Lori Kolinchak.

## What we have done related to Customer Service and helping the resident, if anything?

I door tagged N304 with the company policy COVID letter. I will also notify residents in N building once cleaning has been confirmed and scheduled.

Witnesses names and phone number	
N/a	
Is criminal activity involved	
No	
Was there security camera footage of this incident?	
No	
Link to security footage video in Box	
http://	
Did this incident involve a resident?	
Yes	
Resident Name	
Theresa Rhodes	
Did this incident involve a Lindy team member?	
No	
Did this incident involve a vendor?	
No	

