



Date of Incident	01-17-2025
Prepared By	Josh Kozich
Reviewed By	Incident Report was reviewed by Brian Kroker on 01-24-2025 at 08:20 PM.
Property	Towers at Wyncote
Time of Incident	10:33:00
Location of Incident	113-1

Report Last Updated By	Update Date
Brian Kroker	01-24-2025
Josh Kozich	01-24-2025

Incident Type

Misc.

Description of Incident

Toilet overflowed leaking onto plank floor and bedroom carpet.

Corrective action taken at the time of the incident

Toilet was addressed, cleaned up water and called Disaster Solutions to remediate

What we have done related to Customer Service and helping the resident, if anything?

Help coordinate remediation with Disaster Solutions and resident and scheduled flooring replacement is necessary areas.

Witnesses names and phone number

Quam - 215-888-8433 Mark - Disaster Solutions - 215-499-6122

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

No

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No

View Video





