

Date of Incident	01-23-2025
Prepared By	Jeff Wilson
Reviewed By	Incident Report was reviewed by Alison Snyder on 01-24-2025 at 05:35 PM.
Property	450 Green Apartments
Time of Incident	05:00:00
Location of Incident	J Building unit J100 in the living room area above the main window.

Report Last Updated By	Update Date
Alison Snyder	01-24-2025
Jeff Wilson	01-24-2025

Incident Type
Mechanical Disruptions
Incident Type Category
Plumbing or Sprinkler leak
Description of Incident
At 5pm on Thursday 1/23/24, the leasing office received a call for leak in unit J100. The emergency on call tech was contacted, James Davis, and maintenance tech George Cieri. George arrived at the property first and proceeded to turn off the heat to the J building because it was a heating pipe that burst in the unit. George then repaired the pipe and restored heat to the J Building and all units.
Corrective action taken at the time of the incident
We contacted Cleantech to extract water, install dehumidifiers and blowers after the broken pipe was repaired and heat restored. Damaged drywall and debris were removed from the unit.
What we have done related to Customer Service and helping the resident, if anything?
We arranged with the residents to go to the Marriott hotel for a two day stay while their unit is drying out. Scheduled repairs with Saelis for Monday 1/27. Scheduled final clean up with Calvin for Tuesday 1/28.
Witnesses names and phone number
N/A
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
J100
Resident Name
Harley Potoczny
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

