



Date of Incident	01-23-2026
Prepared By	Linda Barder
Property	Towers at Wyncote
Time of Incident	00:06:30
Location of Incident	8460 Limekiln Pike Tower One Near Dog Park / Canopy

Incident Type

Slip and Falls weather related

Description of Incident

At approximately 6:30 AM, resident Shanda McCoy of unit 0517?1 slipped and fell on her knees on an icy area near the lobby while walking her dog. On?call maintenance was contacted immediately by Liesa Nelson, the Tower One Overnight Concierge, to evaluate the situation. Upon inspection, it was determined that water had been dripping from an upper floor onto the sidewalk and partially into the roadway, as shown in the photos. Overnight, the water froze, creating icy conditions. This was the area where the slip occurred.

Corrective action taken at the time of the incident

To address the hazard, on call applied nearly an entire bag of salt, distributing it evenly over the icy and wet areas using a spreader. Placed a safety cone and a "Wet Zone" sign to clearly mark the affected area.

What we have done related to Customer Service and helping the resident, if anything?

n/a

Witnesses names and phone number

Descriptions were provided by Liesa Nelson, Ken Bundy (both Concierges) and on-call maintenance

Was there security camera footage of this incident?

No

Link to security footage video in Box

http://

Did this incident involve a resident?

Yes

Unit

0517-1

Resident Name

Shanda McCoy

Did this incident involve a Lindy team member?

No

Did this incident involve a vendor?

No

Should this incident be reported to the residents renters insurance policy?

No