

<b>Date of Incident</b>	01-22-2026
<b>Prepared By</b>	Lori Kolinchak
<b>Reviewed By</b>	Incident Report was reviewed by Lev Kravinsky on 01-23-2026 at 10:54 AM.
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	08:40:00
<b>Location of Incident</b>	Steps outside building where 435 is located

Report Last Updated By	Update Date
Lev Kravinsky	01-23-2026
Lori Kolinchak	01-22-2026

**Incident Type**

Slip and Falls weather related

**Incident Type Sub-Category**

other

**Description of Incident**

Alesha left a message with the answering service to request that we salt the steps leading to her building. Lori Kolinchak asked maintenance to salt immediately. Andre Wood responded right away. He indicated that it appeared as though the gutter was freezing and thawing causing the problem on the steps. Lori contacted the resident for details. Alesha stated that she slipped on ice on steps and fell landing on her left side. She "got banged up" has a bruised left elbow but is otherwise ok. The resident was at work. The resident stated she was wearing sneakers with good traction. She stated that the building salt bucket was empty and she wanted to alert us so no one else would fall. Andre also filled the salt bucket. Resident did not take pictures. Our pictures are after the steps were salted.

**Corrective action taken at the time of the incident**

Area was salted and salt bucket refilled. We will check daily to ensure proper salting due to issue with downspout.

**What we have done related to Customer Service and helping the resident, if anything?**

Lori spoke to resident to get details and to check on her.

**Witnesses names and phone number**

None

**Was there security camera footage of this incident?**

No

**Link to security footage video in Box**

http://

**Did this incident involve a resident?**

Yes

**Unit**

435

**Resident Name**

Alesha Rinker

**Did this incident involve a Lindy team member?**

No

**Did this incident involve a vendor?**

No

**Should this incident be reported to the residents renters insurance policy?**

No

