



Date of Incident	01-19-2021
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Lori Kolinchak on 01-19-2021 at 01:38 PM.
Property	450 Green Apartments
Time of Incident	12:30:00
Location of Incident	Apartment A214, mother and daughter have tested positive for COVID.

Description of Incident
George Cieri was with the Victory Fire doing the sprinkler inspections. When he knocked on the residents door is when they notified they're positive with COVID. They received their test results on Wednesday, 1/13 and said they're going to get tested again next week.
Corrective action taken at the time of the incident
I called the residents to get more information such as common areas they have been and notified them in the future to contact our office ASAP if they know someone in their family is infected.
What we have done related to Customer Service and helping the resident, if anything?
I will door tag A214 with the company policy COVID letter. I will also notify all residents in A building once cleaning has been confirmed.
Witnesses names and phone number
N/a
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Gustavo Merlo, Carla Escalante, Anette Merlo and Taigette Rodriguez
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

