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| Date of Incident | 01-16-2024 |
| Prepared By | Lisa Shuler |
| Reviewed By | Incident Report was reviewed by John Samuel on 01-16-2024 at 06:16 PM. |
| Property | Enclaves |
| Time of Incident | 11:08:00 |
| Location of Incident | 3902 Gateway Drive |

| Report Last Updated By | Update Date |
|-------------------------------|--------------------|
| John Samuel | 01-16-2024 |
| Lisa Shuler | 01-16-2024 |

| Incident Type |
|---|
| Injury-other |
| Incident Type Category |
| Residents or guests |
| Incident Type Sub-Category |
| other |
| Description of Incident |
| Resident reported that Direct Care Worker (Sheila) for Horizon House had a slip and fall down the ramp in front of 3902 Gateway Drive while walking with the Consumer and may need medical attention. |
| Corrective action taken at the time of the incident |
| Assistant Community Director Lisa Shuler spoke with Sheila Perry. She reported sliding down the ramp, suffering knee and ankle injury. ACD called 911 and follow instructions to not move Sheila or give anything to drink. |
| What we have done related to Customer Service and helping the resident, if anything? |
| Sheila was provided with blankets and an umbrella to stay warm and dry and was monitored until the ambulance arrived. |
| Witnesses names and phone number |
| Chris Clayton 3914A4 Gwen Watkins -Horizon House Supervisor for Apt 3902A4 |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| No |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |

