

Date of Incident	01-13-2025
Prepared By	Thomas Neal
Reviewed By	Incident Report was reviewed by John Samuel on 01-15-2025 at 09:14 PM.
Property	York House (South)
Time of Incident	13:21:00
Location of Incident	5320 Old York Road Phila.Pa.19141 In front of the Building

Report Last Updated By	Update Date
Thomas Neal	01-16-2025
John Samuel	01-15-2025
Thomas Neal	01-14-2025

Incident Type
Slip and Falls
Description of Incident
Incident Report On January 13, 2025, at approximately 1:30 PM, an incident occurred on the front door walkway of York House. Carole Murphy, a frequent visitor to the property, tripped on the sidewalk in this area. Following the incident, Carole Murphy left the premises but later returned to York House. At approximately 2:00 PM, she came into the office and reported the matter to Thomas Neal. During their conversation, Thomas Neal inquired about her condition and asked if she was okay. Carole Murphy confirmed that she was unharmed. It is worth noting that Carole Murphy is a regular visitor to York House, as her mother, Dolores Williams, resides on the property at 5325 Old York Road, Philadelphia, PA 19141, in Apartment 208.
Corrective action taken at the time of the incident
Fixed The uneven pavement
What we have done related to Customer Service and helping the resident, if anything?
Not a resident , We reached out to see if everything is okay. No response as of yet .Waiting to speak with her today.
Witnesses names and phone number
Maggie Anderson 267.515.3578
Was there security camera footage of this incident?
Yes
Link to security footage video in Box
https://lindyproperties.box.com/s/zzipqb2swsd8ukuqpbjtwz8cvz7rodc
Did this incident involve a resident?
No
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

