

Date of Incident	01-10-2025
Prepared By	Stephen Cicala
Reviewed By	Incident Report was reviewed by Brian Kroker on 01-14-2025 at 09:35 PM.
Property	251 Dekalb
Time of Incident	22:00:00
Location of Incident	W317 kitchen

Report Last Updated By	Update Date
Brian Kroker	01-14-2025
Stephen Cicala	01-14-2025

Incident Type
Property Damage
Incident Type Category
Fire
Description of Incident
<p>Stove fire occurred sometime between the evening of Friday, 1/10 to Saturday, 1/11. The resident never called The Answering Service, however, they entered a Work Order on 1/11/25 and Kenny, our maintenance supervisor, informed Jermaine of the stove fire at around 10 a.m. Upon arriving at W317, Jermaine saw that the resident had used their fire extinguisher on the stove, the resident wasn't present at the time. He then pulled the stove out and saw the gas valve was on and he turned it off for safety. Jermaine noticed there was a melted substance on the floor under the stove. He then opened up the drawer of the stove and saw the same substance that was on the floor, in the drawer, along with the fire extinguisher substance. Jermaine then took pictures of the stove and burn/melted material inside the drawer.</p>
Corrective action taken at the time of the incident
Jermaine removed the damaged stove and brought to the paint room in West tower, ground floor.
What we have done related to Customer Service and helping the resident, if anything?
He installed a new stove in the apartment and installed a new "no storage in drawer" sticker on the new stove. Also, he replaced the fire extinguisher. Kenny spoke with the residents at the time when the work order was submitted, however he is currently not available for comment at this time. We will file a claim against the renters insurance policy.
Witnesses names and phone number
N/a
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Unit
W0317
Resident Name
Colin Covington
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No
Should this incident be reported to the residents renters insurance policy?
No

