

<b>Date of Incident</b>	01-14-2021
<b>Prepared By</b>	Frank Baer
<b>Reviewed By</b>	Incident Report was reviewed by Brian Kroker on 01-14-2021 at 02:29 PM.
<b>Property</b>	Towers at Wyncote
<b>Time of Incident</b>	08:15:00
<b>Location of Incident</b>	Tower 2 lower level parking garage

<b>Description of Incident</b>
I spoke to Shawn Savage 712-2 who went to his car at 8:15 am and stepped on manhole cover which opened and he fell in the hole. His leg went into the hole but he caught himself from going in far ,with his upper body .
<b>Corrective action taken at the time of the incident</b>
Mark Peale investigated and said manhole cover moved some, so he sealed it by gluing it down
<b>What we have done related to Customer Service and helping the resident, if anything?</b>
Called Shawn this morning at 8:32 he was going to hospital for shoulder X-ray
<b>Witnesses names and phone number</b>
Shawn Savage 215-500-9990
<b>Is criminal activity involved</b>
No
<b>Was there security camera footage of this incident?</b>
No
<b>Link to security footage video in Box</b>
http://
<b>Did this incident involve a resident?</b>
Yes
<b>Resident Name</b>
Shawn Savage
<b>Did this incident involve a Lindy team member?</b>
No
<b>Did this incident involve a vendor?</b>
No

