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| Date of Incident | 01-07-2025 |
| Prepared By | Stephen Cicala |
| Reviewed By | Incident Report was reviewed by Brian Kroker on 01-14-2025 at 05:14 PM. |
| Property | 251 Dekalb |
| Time of Incident | 08:00:00 |
| Location of Incident | Near gate house. |

| Report Last Updated By | Update Date |
|-------------------------------|--------------------|
| Brian Kroker | 01-14-2025 |
| Stephen Cicala | 01-13-2025 |

| Incident Type |
|---|
| Slip and Falls |
| Description of Incident |
| Resident Blake DeVlieger emailed me on 1/7/25 at 6:07 p.m. stating that he slipped and fell on ice in the parking lot during the morning hours and hurt himself on his leg and hands. I asked Blake where he fell, what time, if he seeks medical attention, any witnesses, pictures, etc., however Blake wouldn't answer any of my questions. I have no other information. |
| Corrective action taken at the time of the incident |
| Emailed Blake again on 1/8/25 and 1/9/25 to get information, but no response. |
| What we have done related to Customer Service and helping the resident, if anything? |
| We email blasted the entire community to be careful of any black ice in the community and to let our team know of any areas that need to be treated. |
| Witnesses names and phone number |
| N/a |
| Was there security camera footage of this incident? |
| No |
| Link to security footage video in Box |
| http:// |
| Did this incident involve a resident? |
| Yes |
| Unit |
| W0220 |
| Resident Name |
| Blake DeVlieger |
| Did this incident involve a Lindy team member? |
| No |
| Did this incident involve a vendor? |
| No |
| Should this incident be reported to the residents renters insurance policy? |
| No |

