



<b>Date of Incident</b>	01-08-2022
<b>Prepared By</b>	Adrinne Rose
<b>Reviewed By</b>	Incident Report was reviewed by Lori Kolinchak on 01-13-2022 at 04:26 PM.
<b>Property</b>	Meadowbrook
<b>Time of Incident</b>	09:36:00
<b>Location of Incident</b>	The back entrance of apartment 456

Description of Incident
Christine Giglia - apt. 456 Meadowbrook Dr. 215-779-4024 - reported via email that her husband fell.
Corrective action taken at the time of the incident
None as it wasn't reported until the next day by email to Lori Kolinchak(Sunday, January 9th). On January 9th Lori contacted Paul Oneto and he and Gregg Smith cleared the area. This area had concrete work in progress and the area wasn't cleaned as the team didn't think anyone would be using this walkway. The missing blocks were caution taped and there were cones, however, the remainder of the walkway that wasn't cleared was not cautioned off.
What we have done related to Customer Service and helping the resident, if anything?
Adrinne Rose called the resident on 1/10/22 - Ms. Giglia reported she was not feeling well and requested a call back, Left a voicemail for Ms. Giglia on 1/13/2022.
Witnesses names and phone number
None
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Bobby Parker
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No

