



Date of Incident	01-05-2022
Prepared By	Nancy Benner
Reviewed By	Incident Report was reviewed by John Samuel on 01-13-2022 at 08:45 PM.
Property	7400 Roosevelt
Time of Incident	07:50:00
Location of Incident	7400 Roosevelt Apartment- Leasing office parking lot

Description of Incident
Resident Katrina Landers of Apartment D112 spoke with Mecca Holloway on Jan 12, 2022 and reported that she was leaving the building at the entrance where the leasing office is located on Weds Jan 5th between 7:50am and 8:00am she reported that when she walked into the parking lot she slipped and fell. Ms. Landers is pregnant and was concerned and went to the emergency room to be checked.
Corrective action taken at the time of the incident
Ms. Landers did not call the leasing office to report the incident, she stated she sent an e-mail to Mecca on 1/5/2022 however Mecca did not receive the e-mail and we were not aware an incident occurred until it was reported in a resident survey on Jan 11, 2022 @ 8:42PM We followed up with the resident the following morning Jan 12, 2022
What we have done related to Customer Service and helping the resident, if anything?
We spoke to the resident to obtain the information regarding this incident and asked if she was ok. Ms. Landers stated she had some back pain and was following up with her doctor.
Witnesses names and phone number
N/A
Is criminal activity involved
No
Was there security camera footage of this incident?
No
Link to security footage video in Box
http://
Did this incident involve a resident?
Yes
Resident Name
Katrina Landers
Did this incident involve a Lindy team member?
No
Did this incident involve a vendor?
No